Get your child support payments faster, safer, easier...and *free!*

Arkansas Department of Finance and Administration Office of Child Support Enforcement



The U.S. Bank[®] ReliaCard[®] Visa[®] is approved by the Office of Child Support Enforcement as a way to ensure prompt delivery of child support payments.

ReliaCard Visa is a prepaid Visa card loaded with your child support payments. Everyone qualifies because there is no bank account or credit check required. It's not a credit card – you're using your own money from support payments.

It's Convenient. No more check-cashing fees or waiting in line to cash your support checks. The ReliaCard Visa can be used to make purchases everywhere Visa debit cards are accepted, and you can get the cash you need at an ATM.*

It's Fast. Child Support payments will be deposited automatically to the ReliaCard Visa each time a payment is processed on your case. No more waiting for a check to arrive by mail.

It's Safe. No more worries about late, lost or stolen checks or the need to carry a lot of cash. The ReliaCard Visa can be replaced if it's lost or stolen.

OCSE will mail a notice to you that is similar to the check stub you now receive with your child support check. It is your responsibility to verify that a deposit has been received and properly credited to your account. You can check your ReliaCard Visa balance 24 hours a day online at reliacard.com or over the phone by calling the number on the back of your card.

* Please refer to the cardholder agreement that comes with your card for all terms and conditions. Non-U.S. Bank ATM owners may assess an additional fee.

Authorization Form

Order your ReliaCard Visa today!

It's more convenient than a check. No approval required.

Just follow these three steps to receive a ReliaCard Visa.

- 1. Fill out the attached Authorization Form. Just be sure to sign and date the form, and mail it back to the address below.
- 2. Watch the mail. Your card should arrive in a plain white envelope in 7-10 business days. Activate your card by calling the number on the back of the card.
- 3. Start using your card. Future child support payments will be loaded automatically to your card. Use it at grocery stores, gas stations, restaurants, pharmacies...everywhere Visa debit cards are accepted worldwide. Get cash at over one million ATMs and get cash back with purchases from many merchants, like grocery stores.

For more information contact OCSE Customer Service at 1-866-428-8382 Mail the Authorization Form to: OCSE Attn: ReliaCard Section P.O. Box 8128 Little Rock, AR 72203 www.childsupport.arkansas.gov

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Date (required):

Custodial Parent (CP) Name:				
CP Social Security Number (required):		Date of Birth:	_/	/
CP Phone Number:	Case Number(s):			
Current Mailing Address:				
City:	State:	Zip:		
Mother's Maiden Name (required):				
By signing this form, I authorize and request the State of Arkansas Office of Child Support Enforcement (State agency) to share with U.S. Bank, N.A. (Bank), all of the information I provide on this form. The State agency will share, and update as necessary, my information with the Bank for the purpose of establishing or maintaining a U.S. Bank ReliaCard Visa account for me and to process my child support payments to the Bank. I authorize the State agency to deposit my child support payments to this account. This action cancels and replaces any direct deposit agreement I currently have in place with the State agency. Upon authorization of my account with the Bank, I agree to be bound by the Cardholder Agreement that I will receive with my card.				

Signature (required):