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## **INSTRUCTIONS FOR ST-14**

In order for us to verify this refund request and allow us to accurately calculate any applicable tax and interest due, provide the following supporting documentation when submitting this claim for refund:

- 1) Copy of exempt or resale certificate relevant to this claim for refund;
- 2) Amended returns by period initially reported; (note: use a blank ST-3 and write "Amended" at the top of the return. A blank form may be obtained in the sales tax booklet or downloaded from our website: www.sctax.org>forms and instructions);
- 3) A tax summary of sales/purchase invoices (not actual invoices), which pertain to this request by periods reported: (this summary should correspond to when the tax was paid on the original tax returns).

**NOTE:** The following are scenarios where an assignment of refund rights is required for sales and use tax purposes, (see code section 12-60-470).

A) <u>Sales tax transactions:</u> the seller must request the refund. However, the **purchaser** may request a refund provided there is an assignment of refund rights obtained from the seller.

B) <u>Use tax transactions</u>: the purchaser must request the refund. However, the **seller** may request a refund provided there is an assignment of refund rights from the purchaser. No assignment is necessary when the seller establishes that he has paid the tax and refunded the tax to the purchaser.

The assigner should provide by period the amount(s) of tax paid on his/her original return relevant to this request.

The department may also request additional information as deemed necessary to process the request.

# **TAXPAYERS' BILL OF RIGHTS**

- You have the right to apply for assistance from the Taxpayer Rights' Advocate within the Department of Revenue. The advocate or his designee is responsible for facilitating resolution of taxpayer complaints and problems.
- You have the right to request and receive forms, instructions and other written materials in plain, easy-to-understand language.
- You have the right to prompt, courteous service from us in all your dealings with the Department of Revenue.
- You have the right to request and receive written information guides, which explain in simple and nontechnical language, appeal procedures and your remedies as a taxpayer.
- You have the right to receive notices which contain descriptions of the basis for and identification of amounts of any tax, interest and penalties due.

Under the provisions of Section 12-4-340 of the 1976 code of laws, any outstanding liabilities due and owing to South Carolina Department of Revenue for more than 6 months may be assigned to a private collection agency for collecting actions.

Mailing Address: S. C. Department of Revenue, Sales Office Audit, Columbia, SC 29214-0109

Forms by Fax: (800) 768-3676

Fax: 843-662-4876

Internet: www.sctax.org

Refund Inquiries: (803) 896-1370

#### **Taxpayer Service Centers**

Columbia Main Office: 301 Gervais Street	Greenville Service Center: 545 N. Pleasantburg Drive	Charleston Service Center: One South Park Circle	Rock Hill Service Center: Business and Technology Center
P.O. Box 125	Greenville, SC 29607	Suite 100	454 South Anderson Road
Columbia, SC 29214	Phone: 864-241-1200	Charleston, SC 29407	Suite 202
Phone: 803-898-5000	Fax: 864-232-5008	Phone: 843-852-3600	P.O. Box 12099
Fax: 803-898-5822		Fax: 843-556-1780	Rock Hill, SC 29731
			Phone: 803-324-7641
			Fax: 803-324-8289
	Florence Service Center: 1452 West Evans Street	Myrtle Beach Office: 1330 Howard Parkway	
	P.O. Box 5418	Myrtle Beach, SC 29577	
	Florence, SC 29502	Phone: 843-839-2960	
	Phone: 843-661-4850	Fax: 843-839-2964	

Assistance may also be obtained at one of our "Satellite" office locations. "Satellite" locations and hours can be found at www.sctax.org>contact DOR> other locations.

### Social Security Privacy Act Disclosure

It is mandatory that you provide your social security number on this tax form. 42 U.S.C 405(c)(2)(C)(i) permits a state to use an individual's social security number as means of identification in administration of any tax. SC Regulation 117-201 mandates that any person required to make a return to the SC Department of Revenue shall provide identifying numbers, as prescribed, for securing proper identification. Your social security number is used for identification purposes.

#### The Family Privacy Protection Act

Under the Family Privacy Protection Act, the collection of personal information from citizens by the Department of Revenue is limited to the information necessary for the Department to fulfill its statutory duties. In most instances, once this information is collected by the Department, it is protected by law from public disclosure. In those situations where public disclosure is not prohibited, the Family Privacy Protection Act prevents such information from being used by third parties for commercial solicitation purposes.